



90 Night Tryout

Some people adjust to a new mattress faster than others. We want to be sure you have the time to get your best night's sleep, every night. So when you buy from us, we give you 90 nights to try sleeping on your new mattress.

Here's how it works:

Buy a Tempur-Pedic® mattress in our store, or over the phone. We'll deliver your mattress and set it up in your home.

Sleep on our new mattress for 30 nights to get used to the amazing comfort and support it offers. If you're not happy in the first 90 days after your purchase, call us. Our staff will work with you to answer your questions and resolve your concerns.

If we can't find a way to make you happy, we'll take the mattress back and reimburse your purchase price, less the return processing and shipping costs plus any Free Gift with Purchase allowances.

Why do we offer a tryout period?

Every body responds differently to a new mattress. Most people love their new Tempur-Pedic mattress right away, but some take a bit longer. After years of sleeping on another mattress, you may need time to adjust to the better support and alignment of a Tempur-Pedic mattress. We know that most people ultimately love sleeping on Tempur-Pedic mattresses*—we want to make sure you're one of them.

90 Night Tryout details

The 90 Night Tryout is exclusive to Tempur-Pedic brand, and covers mattresses purchased direct from us, or by phone.

The 90 Night Tryout covers the mattress plus foundation. Adjustable foundations delivered outside of our normal delivery area are not eligible for return under the 90 Night Comfort Tryout guidelines. Bed frames, pillows, cushions, linens and accessories do not qualify. A one time \$99 manufacturer's retrieval fee will be required paid along with any Free Gift with Purchase adjustments due prior to processing your request for exchange or return. Additional delivery/pick-up fees over and above our standard \$129 fee, will be charged for out of area pick-ups, based off mileage out of our delivery zone.

* In studies, 94% of owners reported that they are satisfied with their Tempur-Pedic mattress

I have read and understand the terms and conditions involved regarding a comfort return.

Customer Signature

Date

90 Night Comfort Tryout: After receiving your sleep system, you have a full 90 nights to make sure you're satisfied with the comfort of your mattress. Valid on all sleep set sizes where the purchase price of the queen size is \$1299 or more.

Mattress Set: We will honor a one-time re-selection or partial return refund under the following conditions:

- Must be slept on a minimum of 30 nights.
- Return/Re-selection processing paperwork and fees must be submitted and paid in full not before the 30th night but not after the 90th night
- All returned pieces must be in sanitary and stain-free condition.
- A Back Store approved mattress protector product must be used on mattress during entire comfort trial period
- A re-delivery/ pick-up fee will be charged depending on your location. See store associate for details.
- Any sale price on original purchase will not be honored.
- Special promotion extended financing terms on specialty beds may not be offered or available at time

Motorized adjustable bed foundations may only be returned if all accessory items are returned in good working order and original delivery was made inside our normal local delivery zone.

- Wired or Wireless remote. Must be quantity of 1 for each base being returned. Batteries must be included.
- Headboard attachment bracket kit if included with original packaging. All fastening hardware must accompany
- Set-Up instructions and product manual must be returned in proper condition.
- Corresponding legs/casters to motorized base.
- Any items stated above missing or damaged or not in working order will subject item to a 25% restocking fee

Non-returnable Items:

- Pillows, Cushions or Travel Products.
- Mattress and Pillow Protectors
- Bed Linens
- Furniture, headboard footboard sets and bed frames

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